

Mobile Operation Functions



WAITER TABLET

Table Management

- Waiter login
- Open table
- Specify number of guests
- Combine tables
- Split table
- Change table
- Show table status
- Multi-floor support

Order

- Select food items from various menu types
- Add instructions
- Display rationing quantities
- Change quantities
- Cancel item
- Void item
- Split order
- Combine orders
- Review order
- Place order

Notification

- View and respond to alerts

Payment Management

- Review bill
- Confirm payment details
- Send bill to POS
- Update table status



TABLE TABLET

Initialization

- Link tablet to table using NFC
- Open table
- Specify number of guests
- Switch to another tablet using NFC

Order

- Select food items from various menu types
- Add instructions
- Display rationing quantities
- Change quantities
- Cancel item
- Review order
- Place order

Payment Management

- Review order
- Confirm payment details
- Send bill to POS
- Update table status

Notification

- Call waiter
- Cancel waiter alert



SELF-ORDER KIOSK

Order

- Select food items from various menu types

Add instructions

- Display rationing quantities
- Change quantities
- Cancel item
- Review order
- Place order

Payment Management

- Review order
- Initiate payment
 - Cash
 - Credit card
 - Debit card
 - Coupon
- Print receipt with barcode

Marketing Support

- Message broadcasting (document or video)



ADMINISTRATION TABLET

- NFC table management
- Table alert monitor

POS and Administration Functions

POS TERMINAL

All of the functions of Mobile Operation – Waiter Tablet (see over), plus:



TABLE MANAGEMENT

- Design restaurant and table layouts
- Add table to layout
- Combine tables
- Delete table
- Change table attributes



ORDER MANAGEMENT

- Show status of orders
- Manage event ordering



PAYMENT MANAGEMENT

- Take payment (cash, credit card, debit card, coupons, gift cards, etc.)
- Reprint receipt



DAILY OPERATION

- Log in to terminal
- Manage float, petty cash
- Pick-up for safe or deposit
- Lock terminal (requires cashier login)
- Perform manager overrides
- Close terminal with declarations
- View terminal report

Admin

- Configure POS
- Manage gratuities
- View order history

KITCHEN/BAR DISPLAY

- Preview orders
- Highlight using time controls
- Dispatch order to other station
- Update order status
- View consolidated list of orders
- View order history

CENTRAL ADMINISTRATION



SYSTEM ADMINISTRATION

- Manage Retailarc licences
- Configure system defaults
- Configure restaurant locations
- Define users and roles
- Configure employee profiles

POS Management

- Specify tax rates
- Define receipt message



BACK OFFICE

Product Management

- Configure product types, categories, and profiles
- Review product pricing history

Menu Configuration

- Define menus by channel type
- Define categories (prix-fixe, a-la-carte, etc.)
- Specify open or fixed prices for items
- Assign rationing quantities
- Apply instructions to food items or menu categories
- Specify optional additional charges



REPORTS

Retail Analysis Reports

- Half-Hourly Sales Summary
- Average Sales Summary
- Accumulated Gross Sales Details
- Auto Pick up Report by store
- Event Order Sales Report by SKU
- Unpick Item Summary by Time Period
- Online Order and Event Order Summary
- Transaction Payment Summary

Sales Reports

- Void Transaction by Reason Code /Sales Rep
- Void Item by Reason Code/Sales Rep
- Refund Transactions